

COMPATIBILITY MATRIX

# HYCU SCOM Management Pack for Nutanix

Product version: 2.5

Product release date: May 2018

Document edition: First



# Legal notices

## Copyright notice

© 2016-2018 HYCU. All rights reserved.

This document contains proprietary information, which is protected by copyright. No part of this document may be photocopied, reproduced, distributed, transmitted, stored in a retrieval system, modified or translated to another language in any form by any means, without the prior written consent of HYCU.

## Trademarks

HYCU logos, names, trademarks and/or service marks and combinations thereof are the property of HYCU or its affiliates. Other product names are the property of their respective trademark or service mark holders and are hereby acknowledged.

Acrropolis and Nutanix are trademarks of Nutanix, Inc. in the United States and/or other jurisdictions.

Citrix, StoreFront, XenApp, and XenDesktop are trademarks of Citrix Systems, Inc. and/or one or more of its subsidiaries, and may be registered in the United States Patent and Trademark Office and in other countries.

Microsoft, SQL Server, and Windows Server are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

## Disclaimer

The details and descriptions contained in this document are believed to have been accurate and up to date at the time the document was written. The information contained in this document is subject to change without notice.

HYCU provides this material "as is" and makes no warranty of any kind, expressed or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. HYCU shall not be liable for errors and omissions contained herein. In no event shall HYCU be liable for any direct, indirect, consequential, punitive, special or incidental damages, including, without limitation, damages for loss and profits, loss of anticipated savings, business interruption, or loss of information arising out of the use or inability to use this document, or any action taken based on the information contained herein, even if it has been advised of the possibility of such damages, whether based on warranty, contract, or any other legal theory.

The only warranties for HYCU products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty.

## Notice

This document is provided in connection with HYCU products. HYCU may have copyright, patents, patent applications, trademark, or other intellectual property rights covering the subject matter of this document.

Except as expressly provided in any written license agreement from HYCU, the furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property on HYCU products. Use of underlying HYCU product(s) is governed by their respective Software License and Support Terms.

**Important:** Please read Software License and Support Terms before using the accompanying software product(s).

HYCU

[www.hycu.com](http://www.hycu.com)

# Supported Nutanix versions and editions

This section lists Nutanix AOS versions and Nutanix Acropolis software editions that HYCU SCOM Management Pack for Nutanix (SCOM MP for Nutanix) is compatible with.

**⚠ Important** Each listed version of a platform, operating system, or application is supported by SCOM MP for Nutanix as long as manufacturer provides mainstream support for it. This rule applies to the entire document.

## Nutanix AOS support matrix

Nutanix AOS version	Supported
5.6	✓
5.5	✓
5.1	✓
5.0	✓
4.7	✓

## Nutanix Acropolis support matrix

Nutanix Acropolis software edition	Supported AOS versions
Ultimate	all
Pro	all
Starter	5.0 and later

# Supported HYCU Data Protection versions

This section lists versions of HYCU Data Protection that can be monitored with SCOM MP for Nutanix. HYCU Data Protection is a Nutanix backup and recovery solution by HYCU, Inc.

## HYCU Data Protection support matrix

HYCU Data Protection version	Supported
2.0.x	✓
1.5.x	✓

# Supported Microsoft System Center Operations Manager versions

This section lists Microsoft System Center Operations Manager versions that SCOM MP for Nutanix is compatible with.

## Microsoft System Center Operations Manager support matrix

Microsoft System Center Operations Manager version	Supported
1801	✓
2016	✓

# Application Awareness

This section lists operating systems that are supported by the Application Awareness feature and applications that can be monitored with SCOM MP for Nutanix.

## Supported operating systems

Operating system	Supported
Microsoft Windows Server 2016	✓
Microsoft Windows Server 2012 R2	✓
Microsoft Windows Server 2012	✓

## Supported applications

Application	Supported versions
Citrix XenApp and XenDesktop	7.16, 7.15 LTSR, 7.14, 7.13, 7.12, 7.11, 7.9, 7.8, 7.7, 7.6 LTSR
Citrix StoreFront	3.13, 3.12, 3.11, 3.9, 3.8, 3.7, 3.6, 3.5, 3.0
Microsoft Exchange Server	2016, 2013
Microsoft SharePoint Server	2016, 2013
Microsoft SQL Server	2017, 2016, 2014

# SuperPacks

This section lists applications that are supported by the SuperPacks feature. Monitoring data of the applications can be correlated with monitoring data of Nutanix infrastructure and is visible on SuperPacks dashboards. To enable data correlation, each application requires you to deploy a corresponding third-party SCOM add-in (Management Pack product).

## Supported applications

Application	Supported versions
Citrix XenApp and XenDesktop	7.16, 7.15 LTSR, 7.14, 7.13, 7.12, 7.11, 7.9, 7.8, 7.7, 7.6 LTSR
Microsoft Exchange Server	2016, 2013
Microsoft SQL Server	2017 <sup>1</sup> , 2016, 2014

<sup>1</sup> Application must be running on a Microsoft Windows operating system.

## Additional required monitoring products

Citrix XenApp and XenDesktop version	Required monitoring product	Minimum monitoring product version
7.16	Citrix XenApp and XenDesktop Webpage: <a href="#">XenApp and XenDesktop - Virtual Apps and Desktops - Citrix</a>	3.14
7.15 LTSR		3.13
7.14		3.12
7.13		3.11
7.12		3.9
7.11		3.8
7.9		3.7
7.8, 7.7		3.6
earlier supported versions		3.5 <sup>2</sup>



<sup>2</sup> Product versions earlier than 3.6 were released under the name Comtrade Management Pack for Citrix XenApp and XenDesktop. They are no longer available for purchase.

Microsoft Exchange Server version	Required monitoring product
all supported versions	Microsoft Exchange Server 2013 Management Pack Webpage: <a href="#">Download Microsoft Exchange Server 2013 Management Pack from Official Microsoft Download Center</a>

Microsoft SQL Server version	Required monitoring product
2017	Microsoft System Center Management Pack for SQL Server 2017+ Webpage: <a href="#">Download Microsoft System Center Management Pack for SQL Server 2017+ from Official Microsoft Download Center</a>
2016	Microsoft System Center Management Pack for SQL Server 2016 Webpage: <a href="#">Download Microsoft System Center Management Pack for SQL Server 2016 from Official Microsoft Download Center</a>
2014	Microsoft System Center Management Pack for SQL Server 2014 Webpage: <a href="#">Download Microsoft System Center Management Pack for SQL Server 2014 from Official Microsoft Download Center</a>

# HYCU Customer Support and information

Use the communication channels listed in this section if you need:

- Help with the product licensing process
- Assistance while using the product
- Additional information about this product
- Information about other HYCU products

## Customer Support

Should you require additional information or assistance while using the product, contact the vendor that shipped it.

If you have purchased the product directly from HYCU, and are experiencing a problem, search for a solution on the following webpage:

[support.hycu.com](https://support.hycu.com)

In the absence of an article addressing your problem, ask HYCU Customer Support for assistance: on the webpage, click **Submit a request** and fill in the request form. You must be signed in with a valid account prior to submission. Apply for an account at the following email address:

[support@hycu.com](mailto:support@hycu.com)

**Important:** Before submitting a request to the Customer Support department, perform a health check on all systems that are in failed (critical, red) state and have the following information ready:

- Symptoms
- Sequence of events leading to the problem
- Commands and options that you used
- Messages you have received (a description with the date and time)

For a complete list of pieces of required support information, check troubleshooting sections in the product documentation.

## Company website and video channel

For more information about our company and other products we offer, visit HYCU website at:

[www.hycu.com](https://www.hycu.com)

For additional product-related information, watch videos on the HYCU channel on YouTube:  
[www.youtube.com/c/HYCUInc](http://www.youtube.com/c/HYCUInc)

## General information

For questions related to product business or purchase of this or other HYCU products, send an email to:  
[info@hycu.com](mailto:info@hycu.com)

## Feedback

For comments or suggestions about this product, including its documentation, send an email to:  
[info@hycu.com](mailto:info@hycu.com)

We will be glad to hear from you!

